

# Parking smart

As the number of Boroughs to join increases, PiP Programme Manager Clive Burley provides an update on the Partners in Parking initiative to standardise and simplify parking in London...

After the pioneering work undertaken by the London Centre of Excellence and the seven partners – City of London, Westminster City Council, TfL and the London Boroughs of Camden, Islington, Lambeth and Kensington & Chelsea – the Partners in Parking inaugural Board Meeting was held on 23<sup>rd</sup> May and is now a fully constituted Joint Committee. The London Boroughs of Enfield and Richmond have just joined PiP, bringing the total to nine partners with other boroughs in the pipeline.

PiP is pushing ahead in five broad areas:

- PiP 1 –

**Stationery:** The framework tender will cover post handling, scanning, cheque processing and stationery print services. Initial interest from nine possible suppliers has been whittled down to six, who will be asked to tender shortly. A decision on the contract award is due to be made in December. The City of London

are hoping to be the first to go live with the new contract, although Lambeth have already started to use the new stationery designs.

- PiP 2A – **On-street equipment:** A contract for the supply of Pay & Display equipment is now in place. Partners can choose from three approved companies' designs, which are all based on the high quality PiP specification.

- PiP 2B – **Pay by Phone:** After an initial successful trial in Westminster last year, the Project Team is currently evaluating six tenders for the provision of a framework Pay by Phone service. The contract award is scheduled for November.

- PiP 3 – **Fraud and persistent evaders:** The Bailiffs Working Group has completed its original target, and produced a series of good practice recommendations and policy initiatives. The work of this Group is now being refocused on examining the benefits of collaboration on pre-debt work and tackling fraud, particularly blue badge fraud.

- PiP 4 – **Standardisation of parking controls and practices:** The Project group is concentrating on Enforcement Protocols, differential charging



Customers can look forward to a higher quality parking service

protocols, electric vehicle, motorcycle and environmental policies.

- PiP 5 – **Disabled badge harmonisation:** This will look at the business case for developing a common administrative system for all blue badge applications.

The Committee will continue to look for opportunities to standardise and simplify aspects of the parking regime, including further enforcement protocols and on-street controls, and to actively pursuing initiatives to raise awareness of the parking regime, ensuring consistency of approach and transparency of the rules and regulations, and how they are applied.

Partners in **Parking**

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